



**NTT DATA**

**SAFe Transformation journey in the  
insurance industry**

**AGILE/  
DEVOPS  
GLOBAL  
CONFERENCE**

**Mike Ostheim**

Head of Agile Transformation  
NTT DATA DACH

# Mike Ostheim



Head of  
Agile Transformation  
NTT DATA DACH

- # with NTT DATA for 5 years
- # in Consulting and IT for more than 15 years
- # live in the middle of Germany, in the countryside
- # married, 2 children and 1 dog
- # projects around house & garden, soccer and snooker fan

# The Transformation Journey

„A journey with 1000 miles begins with one step.“ *Lao Tzu*

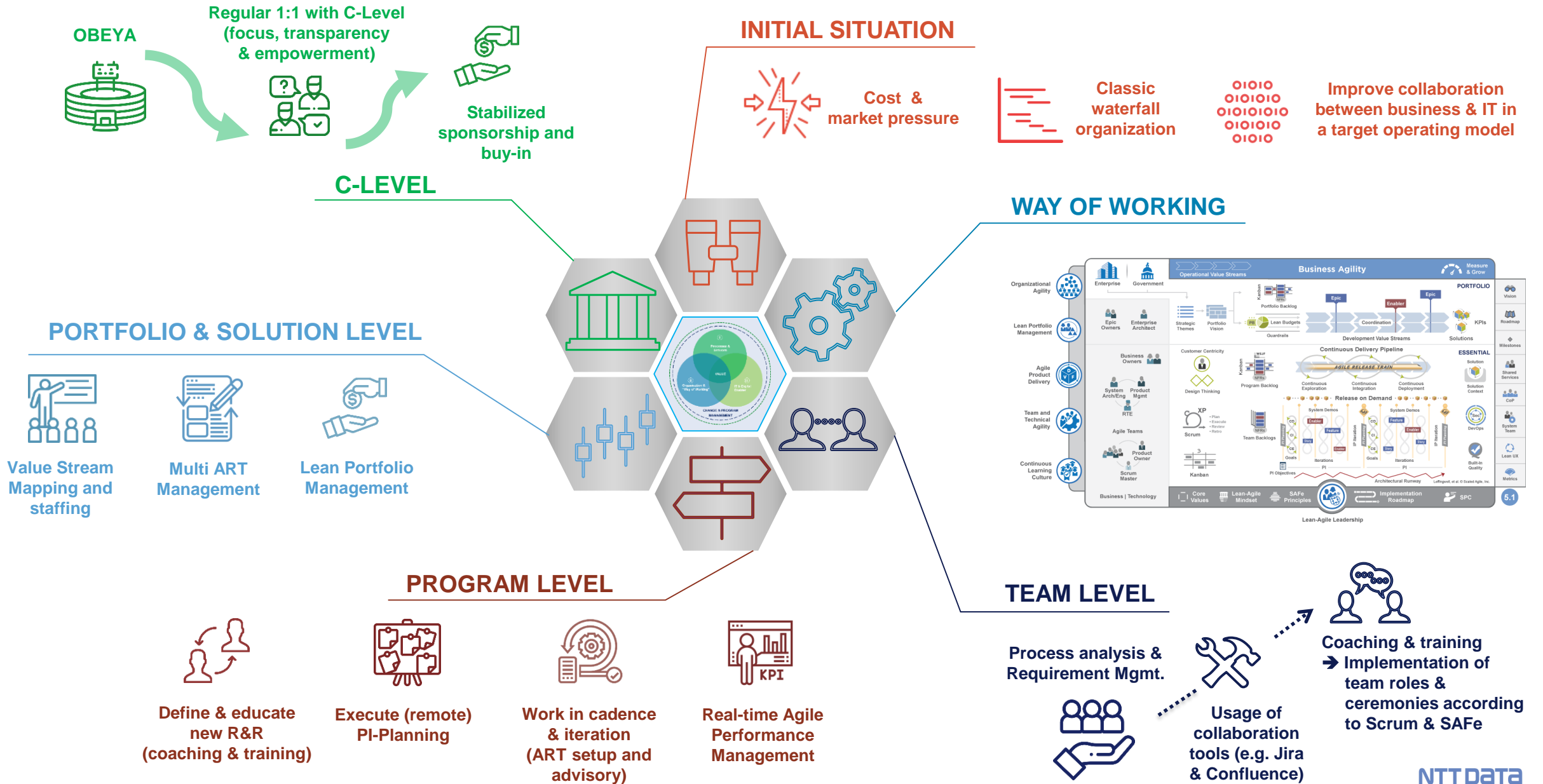
**SECURITY ADVICE**

**TURBULENCE**

**READY FOR TAKE OFF**

**STOP OVER**

# Agile transformation journey and change components at all managerial levels



# Transformations have an overarching impact on organisations



# Agile Coaching Concept

## >>The coaches and transformation consultants as navigator <<

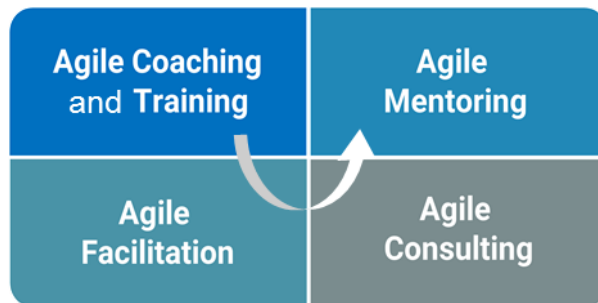
With our eyes firmly fixed on your target horizon, we guide you through a complex structure of **organization, business processes, methods and individual needs**.

Create the map for your journey to an agile organization, based on the stages of [Agile Coaching and Training](#), [Agile Facilitation](#), [Agile Consulting](#) and [Agile Mentoring](#). Through the **experience** of our previous journeys, we know the **challenges** and potholes on the road to the destination.

Being a navigator is the part of our personality that is excited about being co-pilot of your Agile transformation journey. And when necessary, we lend a hand ourselves to "pull the cart out of the mud".

Consulting and **coaching at all levels of leadership** by a strong team that brings extensive expertise from other agile transformations.

We will work **"hands-on" at your side** and help to implement the changes in your company sustainably and successfully.



"We go through times of change together!"

**NTT DATA**

**THANK YOU**

**AGILE/  
DEVOPS  
GLOBAL  
CONFERENCE**



# Agile Transformation Consulting

## Business Transformation Consulting

### # especially

- 1500+ SAFe® Certified Practitioners / agilists worldwide, and 130+ Certified SAFe® Program Consultants.
- Partnership-based implementation and agile coaching across all roles and hierarchies one-stop transformation consulting from analysis and structuring to supporting the implementation of a customized agile organizational model
- Over 15 years of experience in the successful implementation of agile software development projects

### What we can do for you?

- Comprehensive **consulting and coaching** on the way to an agile organization across all hierarchies
- **Selection and setup** of the appropriate **agile/digital operating models** and methods
- Alignment with **value and customer-based processes**, including integration of business and IT
- Transparency through reporting and real-time monitoring using **agile KPIs**
- **Servant leadership coaching** for executives & development of internal agile coaches as multipliers, incl. trainings by "NTT Training Academy"
- We will work **"hands-on"** at your side and help **to implement the changes** in your company in a sustainable and successful way

### Methods and technologies

- Scrum, Kanban, etc..
- SAFe® Implementation  
Global Transformation Partner von Scaled Agile)
- Agile Coaching Concept
- Large Scale Scrum (LeSS)
- Lean Portfolio Management
- Design Thinking



## Agile Transformation

*Improve the adaptability and self-organization of your company for more customer orientation, a shorter time-to-market and a higher as well as more flexible solution quality.*

**Faster. Easier. Better**