

ISO 22301-UK Business Continuity Policy

NTT DATA UK is a leading provider of consultancy services in strategy and business process, IT/communications systems, networks and outsourcing of software and business services.

NTT DATA UK is committed to providing secure and resilient services to our customers by operating a robust Business Continuity Management System (BCMS), the requirements of which integrate into our general business processes, and which satisfy the applicable requirements of ISO 22301:2019.

This policy and its related objectives are communicated to all staff and reviewed by top management to ensure ongoing suitability.

This Policy Statement sets out NTT DATA UK's commitment to:

- Comply with applicable legislation, regulatory codes of practice, statutory, contractual, and other requirements.
- Identify and address relevant risks and opportunities.
- Effective communication at all levels, promoting awareness and responsibility throughout the organisation.
- Provide adequate resources and training.
- Exercise and test BC arrangements in accordance with the program.
- Always align the BCMS with the business strategy.
- Maintain the BCMS in line with the arrangements of our parent companies.
- Effective monitoring and measurement, including undertaking regular management reviews.
- Provide a framework for objective setting and for continual improvement of business continuity management and performance.

This Policy Statement and the corresponding BCMS is aligned with the overarching policy and standards of the EMEAL level organization.

Approved By: Giles Crossley

NTT Data UK – Interim Chief Operating Officer (COO)

September 2023