

ISO 9001-UK Quality Policy

NTT DATA UK is a leading provider of consultancy services in strategy and business process, IT/communications systems, networks and outsourcing of software and business services.

NTT DATA UK is committed to the continuous improvement of both our Quality System and service delivery to our clients. Our quality objectives are linked to strategic business objectives and regularly monitored at UK leadership level. This framework ensures our quality system remains suitable and effective.

This policy and its related objectives are communicated to all staff and reviewed by top management to ensure ongoing suitability.

This Policy Statement sets out NTT DATA UK's commitment to:

- To provide excellent customer service in all areas.
- To engage in effective client relationships which support our business strategy and fulfil our long-term goals.
- To deliver assignments and services that meet or exceed the client's expectations and fulfil our contractual commitments, resulting in satisfied customers who would recommend our services.
- To continuously improve our Quality Management System so that it effectively supports business objectives and internal best practice.
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This Policy Statement is aligned with the overarching policy and standards of the EMEAL level organization.

Approved By: Fernando Apezteguia



UK CEO

September 2023